

**CHARTER FIBERLINK
SC-CCO, LLC**

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Director Regulatory Affairs
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April 16, 2012

FILED ELECTRONICALLY

Mr. Charles Terreni, Chief Clerk
Public Service Commission of South Carolina
Synergy Business Park
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Charter Fiberlink SC-CCO, LLC Revised Tariff Filing

Dear Mr. Terreni:

Attached please find electronic tariff revisions filed to Charter Fiberlink SC-CCO, LLC's ("Charter") Tariff(s) No. 3. The following tariff pages listed below carry an effective date of April 17, 2012.

46 th Revised Page 2	3 rd Revised Page 22	3 rd Revised Page 30.1.2
14 th Revised Page 33	7 th Revised Page 33.1	11 th Revised Page 49
3 rd Revised Page 51	13 th Revised Page 53	

In this filing, Charter is updating terms for Voluntary Suspension and is withdrawing the Charter Loyalty Unlimited Plan for residential customers. Charter is also suspending the Call Hold feature for business customers. There are no customers who subscribe to this feature.

Questions regarding this filing may be directed to me at 314 288-3259 or to Sheerie Green at 314 288-3327.

Sincerely,


for Betty Sanders

Check Sheet

The pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

Page	Revision	Page	Revision	Page	Revision
1	Original	30.1.1	3 rd Revised	48.1	4 th Revised
2	46 th Revised*	30.1.2	3 rd Revised*	48.2	6 th Revised
3	4 th Revised	30.2	4 th Revised	48.2.1	Original
3.1	Original	30.3	1 st Revised	48.3	2 nd Revised
4	1 st Revised	30.4	2 nd Revised	48.4	1 st Revised
5	Original	31	7 th Revised	48.5	1 st Revised
6	Original	31.1	Original	48.6	1 st Revised
7	1 st Revised	32	4 th Revised	49	11 th Revised*
8	2 nd Revised	33	14 th Revised*	50	18 th Revised
9	Original	33.1	7 th Revised*	50.1	Original
10	3 rd Revised	34	11 th Revised	51	3 rd Revised*
11	3 rd Revised	35	4 th Revised	52	7 th Revised
12	4 th Revised	35.1	6 th Revised	52.1	1 st Revised
13	2 nd Revised	35.2	1 st Revised	53	12 th Revised*
14	Original	36	3 rd Revised	53.1	5 th Revised
15	Original	37	4 th Revised	54	1 st Revised
16	1 st Revised	37.1	2 nd Revised	54.1	4 th Revised
16.1	Original	38	4 th Revised	54.2	1 st Revised
16.2	1 st Revised	39	5 th Revised	55	2 nd Revised
17	1 st Revised	40	4 th Revised	55.1	2 nd Revised
18	1 st Revised	41	3 rd Revised	55.2	1 st Revised
19	3 rd Revised	42	5 th Revised	56	2 nd Revised
20	3 rd Revised	42.1	3 rd Revised	56.1	Original
21	Original	43	3 rd Revised		
22	3 rd Revised*	44	4 th Revised		
22.1	5 th Revised	44.1	1 st Revised		
22.2	Original	45	2 nd Revised		
23	4 th Revised	45.1	1 st Revised		
24	Original	46	9 th Revised		
25	Original	46.1	1 st Revised		
26	Original	46.2	1 st Revised		
27	3 rd Revised	46.3	Original		
28	5 th Revised	47	4 th Revised		
28.1	Original	47.1	2 nd Revised		
29	5 th Revised	48	2 nd Revised		
30	11 th Revised				
30.1	2 nd Revised				

*New/Revised this filing

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3.2.7 Deposits (cont'd)

Company discontinues the account, the utility shall apply the deposit of such customer toward the discharge of such account and shall refund to the customer any excess.

A record of each unclaimed deposit must be maintained for at least two years, during which time the Telephone Company shall make a reasonable effort to return the deposit. Unclaimed deposits plus accrued interest shall be remitted to the South Carolina Tax Commission.

3.2.8 Suspension or Termination of Service

Voluntary Suspension

Service may be terminated upon notice being given to the Telephone Company, and upon payment of all charges due for service that has been furnished.

Upon customer dissatisfaction and disconnection of service, and at the customer's request, the Telephone Company will provide a refund/credit for any initial installation charge, presubscribed carrier change charge and one monthly recurring charge, applicable to all residential services, under the following conditions:

1. Customers who have not subscribed to service within the previous 30 days qualify to have all levels of telephone services refunded/credited for one month's charges;
2. Current customers adding a new level of service qualify to receive a credit for one month's charges on the newly added services only.

This refund/credit is valid to Customers in good standing who pay the first month's charges for the new or upgraded service and is limited to one refund/credit per household within any single 90-day period. The Customer must disconnect the service and request a refund/credit within 45 days of service installation. Additionally, any package termination fees will not be required.

Taxes, surcharges, and any other fees or charges that may apply will not be credited or refunded. This guarantee does not apply to per unit long distance charges (domestic or international) incurred beyond that provided for in the monthly recurring charge. Services purchased on a pay per use basis (i.e. Directory Assistance, Operator Services, etc.) are not eligible for this program. Service may be suspended at the Customer's request to accommodate vacation or other extended absence needs. A request for the suspension of service can only be applied to the Customer account one (1) time per calendar year. A suspension charge will be applied to each line associated with the account as described in the Appendix A of this tariff.

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4.2 Service Packages (cont'd)

A. Long Distance Packages with Unlimited Minutes (cont'd)

Charter Duo

Maximum Charge
\$60.00 per month

This package includes Basic Local Service, Anonymous Call Rejection, Call Forward-Selective, Call Forward-Variable, Call Screening, Call Waiting/Cancel Call Waiting, Caller ID, Call Waiting with Caller ID, Custom Ring, Selective Call Acceptance, and Unlimited intrastate and interstate Long Distance calling at a discounted monthly charge. Interstate calls include calls within the continental United States, Alaska, Hawaii, Canada and Puerto Rico. Intrastate calls includes IntraLATA/local toll and interLATA calls.

A Charter Duo package customer must also subscribe to a Charter High Speed Internet Service as offered by the Company. No feature substitution is allowed. Additional features may be purchased at the individual rates.

Charter Loyalty Unlimited Plan¹

Maximum Charge
\$ 19.99 primary line, per month
\$ 39.99 additional line, per month

(C)

The Charter Loyalty Unlimited Plan package consists of Charter Basic Local Service, Charter Unlimited Intrastate and Interstate Long Distance usage plus the following Charter Calling Features: Anonymous Call Rejection, Call Forward-Variable, Call Waiting/Cancel Call Waiting, Caller ID, Caller ID with Call Waiting.

To receive the Charter Loyalty Unlimited Plan package and rate an existing residential customer of Charter Video and Charter High Speed Internet Service must be a new telephone subscriber and in good standing for at least a two year period or an existing residential customer of Charter Video and in good standing for at least a four year period.

Intrastate Long Distance calling includes IntraLATA/local toll and interLATA calls. Interstate Long Distance calls include calls within the continental United States, Alaska, Hawaii, Canada and Puerto Rico.

No feature substitution is allowed in this package. Additional features and other ancillary services may be purchased at their individual rates.

A customer's discontinuance of the required affiliate services may result in a conversion to the current regular rate for an Unlimited Long Distance package.

Promotional discounts are not applicable to this product.

¹ Effective 4/17/12 this service will be unavailable to new customers. Existing customers who subscribe to this service will be grandfathered and allowed to retain this service until: 1) service is terminated/changed per customer's request, 2) non pay disconnection of telephone service or 3) the Customer is notified by the Telephone Company that the grandfathered service has been discontinued.

(N)
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(N)

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4.4 Other Services and Charges

Name	Description	Maximum Monthly Charge	
Suspension Service	Allows a telephone account to remain active while suspending service for up to 6 consecutive months (Only one time per calendar year)		
	Local Plus Package	\$19.50 per number, per month	
	Unlimited Long Distance Package-Standalone and Double Pak	\$32.00 per number	
	Unlimited Long Distance Package-Triple Pak	\$28.00 per number	
	Unlimited In State Package-Standalone and Double Pak	\$32.00 per number	
	Unlimited In State Package Triple Pak	\$28.00 per number	
	Charter Loyalty Unlimited Plan ¹	\$19.99 per number	(C)
Non-Listed Number ²	Number listed with Directory Assistance but not in the telephone directory	\$2.60, per number, per month	(T)
Non-Published Number ²	Number not listed with Directory Assistance or in the telephone Directory	\$3.25, per listing, per month	(T)
Operator Services ³ (See Section 4.10)	Operator assisted calls for calling card, collect, 3 rd party, busy line verify and busy line interrupt.		(T)
			(M)
			(M)
			(N)
			(N)
			(T)
			(T)

¹ Effective 4/17/12 this service will be unavailable to new customers. Existing customers who subscribe to this service will be grandfathered and allowed to retain this service until: 1) service is terminated/changed per customer's request, 2) non pay disconnection of telephone service or 3) the Customer is notified by the Telephone Company that the grandfathered service has been discontinued.

² Effective 2/24/09, these services will be unavailable to new customers. Existing customers who subscribe to these Services will be grandfathered and allowed to retain these services until: 1) service is terminated per customer's request, 2) non pay disconnection of telephone service or 3) the Customer is notified by the Company that the grandfathered service has been discontinued.

³ Operator Services are provided by the company via contractual agreement with Operator Services Company, LLC. Rates per call are given upon request and are those which have been tariffed with the Commission

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4.4 Other Services and Charges (Cont'd)

Name	Description	Nonrecurring Charge	
Enhanced Directory ¹ Assistance (See Section 3.2.14)	Provides directory assistance and customized information to requested calls. Enhanced Directory Assistance for certified Physically impaired customers .	\$2.50 per use No charge	(M) (M)
Private Number Service	Number not listed by Directory Assistance or in the telephone directory. Records secured by Company and not provided to other carriers or publishers.	\$10.00 per number, per month	
Block Collect Calls	Prevent the acceptance of collect Calls	N/C	
Block Third Party Calling	Prevent third party calling	N/C	
Block International Calling	Prevent originating international long Distance calls	N/C	
Extended Referral Message (See Section 4.9)	Extends the length of disconnect intercept message from 30 to 60 days	\$ 2.60	
Directory Listing Change (See Section 3.2.3)	Change to Directory Listing	\$6.50	
Add/Change Feature	Add or remove a feature	\$ 6.50 (one change per order)	
Telephone Number Change	Change telephone number	\$26.00 per change	
Non-Sufficient Fund Charge	Fee Assessed on returned payment	\$25.00	
Toll Restriction	Block long distance calling originating from a specified telephone line	N/C	
Bill Copy	Assessment for additional copy of customer bill.	\$ 4.00 per copy	

¹ Directory Assistance Service is being replaced by Enhanced Directory Assistance Service as of July 9, 2007.

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Appendix A – Current Price List for Residential Services

<u>Section</u>	<u>Service Description</u>	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>	
4.	BASIC LOCAL EXCHANGE SERVICE			
4.1	Additional Line	\$ 8.99		
4.2	Basic Local Service with Long Distance Packages			
	-Unlimited Minutes	\$ 44.99		
	-Unlimited Minutes with Double Pak	\$ 39.99		
	-Unlimited Minutes with Triple Pak	\$ 34.99		
	-Unlimited Minutes with Double Pak or Triple Pak Price Guarantee	\$ 29.99		
	-Basic Unlimited Minutes - Additional Lines	\$ 23.99		
	-Charter Duo	\$ 25.00		
	-Charter Loyalty Unlimited Plan ¹			
	Primary Line	\$ 4.99		(C)
	Additional Line	\$ 19.99		
	-Unlimited In State Calling – Standalone	\$ 34.99		
	-Unlimited In State Calling – Double Play	\$ 29.99		
	-Unlimited n State Calling – Triple Play	\$ 24.99		
	-Unlimited In State Calling – Additional Lines	\$ 14.99		
	-Local Plus Package			
	-Local Plus Package Activation		\$30.00	
	-Local Plus Package	\$ 14.99		
	-Local Plus Intrastate Long Distance	\$.10 per minute		
	-Optional Five Feature Package	\$ 5.00		
4.3	Custom Calling Features			
	Anonymous Call Rejection ¹			(T)
	Call Forwarding			
	- Busy Line	\$ 2.75		
	- No Answer	\$ 2.75		(T)
	- Selective ¹	\$ 2.75		(T)
	- Variable ¹	\$ 2.75		(T)
	Call Return ¹	\$ 3.25		(T)
	Call Screening ¹	\$ 4.00		(T)
	Call Trace		\$ 20.00 per use	
	Call Waiting/Cancel Call Waiting ¹	\$ 7.25		(T)
	Call Waiting/Caller ID ¹	NC		(T)
	(Customer must subscribe to Call Waiting and Caller ID)			
	Caller ID ¹	\$ 6.75		(T)
	Caller ID Blocking	NC		(T)
	Custom Ring ¹	\$ 3.50		(T)
	Distinctive Ring	\$ 3.50		
	Repeat Dialing ¹	\$ 1.75		(T)

¹ Please refer to Appendix B – Grandfathered Services for Residential Customers, Page 51.

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Appendix B – Grandfathered Services for Residential Services

The Telephone Company will “grandfather” (allow the Customer to retain the following features/services for a specific period of time) these services at the current rate for Customers who are currently subscribed to these services until either:

- a) Customer submits a request to the Telephone Company to change his/her existing service, or
- b) Customer is notified by the telephone company that the “grandfathered” service is discontinued.

<u>Section</u>	<u>Service Description</u>	(N)
4.2	Charter Loyalty Unlimited Plan	
4.3	Anonymous Call Rejection	
4.3	Call Forwarding – Variable	
4.3	Call Forwarding – Selective	
4.3	Call Return	
4.3	Call Screening	
4.3	Call Waiting/Cancel Call Waiting	
4.3	Call Waiting with Caller ID	
4.3	Custom Ring	
4.4	Caller ID	
4.4	Non-Listed Number	
4.4	Non-Published Number	
4.3	Repeat Dialing	
4.3	Selective Call Acceptance	
4.3	Speed Dial 8	

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Appendix C – Current Price List for Business Services

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>	
	Block Repeat Dialing	NC		
	Selective Call Acceptance	\$ 4.00		
	Speed Dial 8	\$ 2.00		
	Speed Dial 30	\$ 3.00		
	Three Way Calling	\$ 4.00		
	Toll Restriction	NC		
	Block Collect Calls	NC		
	Block Third Party Calling	NC		
	Block International LD Calling	NC		
	Block Operator Services	NC		
	And Directory Assistance			
	Auto Call Back	\$ 4.00	\$.90 per use \$ 9.00 Maximum per mo.	
	Auto Busy Redial	\$ 4.00	\$.90 per use \$ 9.00 Maximum per mo.	
	Hot Line	\$.50		(D)
	Auto Attendant	\$ 14.99		
	Alternate Numbers with Primary Line Service	\$ 4.99		
	Remote Number- Forwarding Advanced	\$ 15.00		
	Automatic DID Overflow	\$ 25.00 per Voice Trunk		
5.7.3	Other Services and Charges			
	Additional White and/or Blue ¹ Page Listings	\$ 5.00		(T)
	Additional Yellow Page Listing	\$ 5.00		
	Enhanced Directory Assistance		\$ 1.79 per use	
	Directory Assistance for Physically Impaired		No Charge	(T)
	Hunt Group	\$ 1.50		
	Non-Listed Number ²	\$ 5.00		(T)
	Non-Published Number ²	\$ 5.00		(T)
	Operator Assisted Calls ³			(T)
	Private Number Service	\$ 5.00		
	Seasonal Suspension	\$ 10.00		
	DID 20 Block	\$ 5.00		
	DID 100 Block	\$ 20.00		
	Voice Trunk Overflow	\$ 25.00 per Voice Trunk		

¹ Blue page directory listings are available for government entities, schools and libraries. (T)

² Effective 2/24/09, these services will be unavailable to new customers. Existing customers who subscribe to these services will be grandfathered and allowed to retain these services until: 1) service is terminated per customer's request, 2) non pay disconnection of telephone service or) the Customer is notified by the Company that the grandfathered service has been discontinued. (T)

³ Local Operator Services are provided by the Company via a contractual agreement through a third party vendor. Rates per call are given upon request and are as quoted by the operator. (T)

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